

# Privacy Policy

## Privacy Policy

Last Updated: 1/17/2024

### Introduction

The San Diego Tennis and Racquet Club ("SDTRC," "we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website (<https://sdtrc.com/>) and use our member portal (<https://sdtrc.clubautomation.com/>). Please read this Privacy Policy carefully to understand our practices regarding your information.

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### Information We Collect

We collect information that you provide directly to us and information automatically collected when you use our website or member portal. This includes:

1. Personal Information:

- Name
- Email address
- Gender
- Age
- Phone number
- Address
- Payment information (e.g., credit card details, billing address)

## 2. Usage Information:

- Details of your interactions with our website and member portal (e.g., reservations, payments, statement views).

## 3. Device Information:

- IP address
- Browser type
- Operating system

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## How We Use Your Information

We use the information we collect to:

- Provide, manage, and improve our services.
- Process court reservations and other member services.
- Communicate with you about your account, services, and updates.
- Facilitate secure payment processing.
- Respond to your inquiries and provide customer support.
- Maintain the security and functionality of our website and member portal.

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## Sharing Your Information

We do not sell your personal information. However, we may share your information with third parties for the following purposes:

### 1. Service Providers:

- To process payments and manage transactions.
- To host and maintain our member portal.

### 2. Legal Requirements:

- To comply with applicable laws, regulations, or legal processes.

### 3. Business Transfers:

- In connection with a merger, sale, or transfer of assets, your information may be transferred to the successor organization.

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## Data Security

We implement reasonable technical, administrative, and physical measures to protect your personal information from unauthorized access, use, or disclosure. However, no system is completely secure, and we cannot guarantee the absolute security of your information.

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## Your Rights

You have the right to:

- Access and review the personal information we have about you.
- Update or correct inaccuracies in your personal information.
- Request deletion of your personal information, subject to legal obligations.
- Opt out of certain communications.

To exercise these rights, please contact us using the information provided below.

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## Cookies and Tracking Technologies

Our website may use cookies and similar tracking technologies to enhance your user experience. You can manage your cookie preferences through your browser settings.

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## Children's Privacy

Our services are not directed to children under the age of 13, and we do not knowingly collect personal information from children without parental consent.

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## Third-Party Links

Our website and member portal may contain links to third-party websites. We are not responsible for the privacy practices of these third parties and encourage you to review their privacy policies.

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## Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The updated version will be indicated by the "Last Updated" date and will be effective immediately upon posting. We encourage you to review this Privacy Policy periodically.

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## Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us:

San Diego Tennis and Racquet Club

4848 Tecolote Rd, San Diego, CA 92110

Email: [AWillow@sdtrc.com](mailto:AWillow@sdtrc.com)

Phone: (619) 275-3270

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Thank you for trusting the San Diego Tennis and Racquet Club with your personal information.